

2.1: UltraSync Service Release Notes

Edition 02
13 May 2016

1. New Features and Changes for UltraSync SR 2.1

UltraSync App

- **Brand new User Interface for the UltraSync App.**
 - The new UltraSync App will be posted as a separate app instance
 - Your customers current UltraSync Apps will not be automatically updated
 - The new app will be called “UltraSync +”
 - Panels must be updated with the newest firmware to work with the new app. (Available on the UltraSync web portal Wednesday, April 27th)
 - Panels with updated firmware will work with both the old and new apps
 - The iOS App will be live on the App Store in mid-May
 - The Android App will be live on the Google Play store the end of May
 - Don't Worry.... While we want you to move all of your customers over to the great new app as soon as possible, we're not taking down the old UltraSync App
 - A separate update and announcement will be sent once the new app has been posted
- New UltraSync App Support
- New UltraSync App Features
 - **Carrier COR Thermostat Integration**
 - Allows manual control of Carrier COR and Smart Wi-Fi thermostats in the UltraSync + App
 - COR Thermostat not scene capable
 - **Automation Buttons – Allows scenes to be triggered manually in the app**
 - **Single Sensor Notifications**
 - Get notified when a sensor is triggered
 - Simply enable by pressing the new “Notify” button on the sensors page
 - **Camera Record Button – Allows camera clips to be triggered manually in the app**
 - **Added full dimmer capability – slider bar**

ZeroWire Panel (UltraSync Self-Contained Hub)

- **Camera Changes**
 - Camera name setup in panel is sent to camera
 - Date and time setup in panel is sent to camera
 - Settings - Camera: Added remove button
 - Settings - Camera: now shows all 16 in one screen for easier setup
- **Z-Wave Siren**
 - Siren Chirp Feature for Entry and Exit delays
 - Mimics panel sirens
 - Scene capable
- **Z-Wave Scene Triggers**
 - Allows certain Z-wave devices to be used as scene triggers. (Devices must first be associated to panel in SETTINGS > ZWAVE ASSOCIATION menu)
- **Z-Wave Rediscover Network Feature**
 - Added a feature to SETTINGS > ZWAVE MAINTENANCE that allows the installer to rediscover the entire Z-wave network
- **Selective Sensor Notifications**
 - Sensor notification added to the Sensor screen on the UltraSync App next to the bypass and chime buttons

- **Scene Notifications**
 - “Send Notification” option added to scene results so you can receive a notification on anything that can trigger a scene
- **Siren from Scenes**
 - Ability to Siren the security panel added to Scene results (Local siren only, will not send alarm)
- **Other Updates**
 - Removed Exit Time 2 if no Exit Time 2 zones configured
 - Display of Exit Delay 2 hidden from Area Status
 - Verify the behavior of Actions and Scenes which are configured to monitor Exit Time 2
 - Added chirp to Sensor learn in via front panel
 - Panel chirps when sensor is learned in
 - Settings - Sensor Learn / Remove improvements
 - Made sensor learn/remove buttons dynamic. Only allow add sensor if no sensors are learned into that spot. This prevents overwriting existing sensor data.
 - Changed Default Backlight LED intensity of the security panel to '2'

UltraSync Web Portal

- **UltraSync Duplicate Account Number Improvement**
 - Duplicate account numbers can no longer be used for a single VFNN
 - If a duplicate account number has been created, a drop-down list will now show the SID alongside the account number to help identify which account to change.
- **UltraSync Default VFNN**
 - Now a Default VFNN can be associated with your Dealer company so when provisioning a new site, you don't have to select and assign a VFNN from a drop down list. To enable this, please send an email to ILX.Services@fs.utc.com and someone will contact you to enable this for your Dealer company.
- **UltraSync Portal CID or SIA Option When Using SurGard Protocol**
 - The user is now provided the option to select either CID or SIA when a new site is being created. Previously, this had to be done with a report channel edit.
 - This is not required and if left untouched will use the Central Station default
- **UltraSync Portal General Improvements**
 - In the 'Banner' section across the top of the portal and after login, the Service Grades listed have been changed to now say 'IP' and 'Cellular' as opposed to 'Wireline' and 'Wireless'
 - This was to make things consistent with the change in Service Grade verbiage from the previous Service Release (2.0)
- **UltraSync Portal Localization**
 - Currently supported and available languages for the web portal include (English, Dutch, French, German, Greek, Spanish, Portuguese, and Italian)
 - All other languages that were previously displayed have now been removed
 - Further enhancements to the geo-based login experience have been implemented so that the portal only displays options and fields based upon the location of the user. These include country, time zone, service grade, and more. The intention is to reduce non-relevant info presented to the user.
- General stability and performance improvements
- Resolution of minor issues reported

DLX900 Downloader Software

- A new version (5.5.4) of the DLX900 downloader is now live for download on the Interlogix website
 - Can be found in the Download Library
 - Version 5.5.4 is also WIN 10 compatible
 - This build includes minor bug fixes and enhancements

2. Versions

The following firmware version is provided in this release:

Firmware: B0403001A58P002002-02-6400-US

The latest firmware will show on top when you upgrade.