



TruVision 360° Dome Camera Firmware v6.0 FP8 Release Notes

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Introduction

These are the TruVision 360° Dome Camera Firmware v6.0 FP8 Release Notes with additional information not covered in the user manual. For the latest information on the TruVision 360° Dome Camera, please visit:

Americas: www.interlogix.com/videoupgrades

EMEA: www.utcssecurityproducts.eu

Australia: www.interlogix.com.au

Supported camera list

TVF-1101 TruVision 360° Indoor Dome Camera, 3MPX, PAL

TVF-3101 TruVision 360° Indoor Dome Camera, 3MPX, NTSC

TVF-1102 TruVision 360° Outdoor Dome Camera, 3MPX, PAL

TVF-3102 TruVision 360° Outdoor Dome Camera, 3MPX, NTSC

TVF-1103 TruVision 360° Indoor Dome Camera, 6MPX, PAL

TVF-3103 TruVision 360° Indoor Dome Camera, 6MPX, NTSC

TVF-1104 TruVision 360° Outdoor Dome Camera, 6MPX, PAL

TVF-3104 TruVision 360° Outdoor Dome Camera, 6MPX, NTSC

Upgrade procedure

The upgrade procedure for the 360° camera consists of a two-step process that must be followed to successfully upgrade the camera. Please consult the `readme.txt` file in `360camera_6.0_FP8_upgradefiles.zip` for specific details.

Improvements with Firmware v6.0 FP8

- Improved integration with LNVR and OnGuard Video Viewer
- Added substream at high resolution mode, separating the four individual PTZ views in a new mode called “Four PTZ Mode”

Issues resolved with Firmware v6.0 FP8

- Corrected the issue where video loss would occur with frequent motion within a short period of time
- Corrected the firmware upgrade page on the browser interface
- Corrected the issue where “Failure to Set Parameters” error would appear when *Display Name* was checked and unchecked then clicking *Save* on the browser interface
- Corrected the issue where the ROI settings page was not configurable on the browser interface
- Added the MP2L2 audio encoding method to the browser interface

Known limitations

1. Substream is not supported when the main stream is configured to a resolution of 3072 x 2048 due to limited resources.
2. Under 4 PTZ Mode, the functions of motion detection, tamper detection, and recording to an SD card or NAS are not supported.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America

T +1 855.286.8889

E techsupport@interlogix.com

W www.interlogix.com/customer-support

Europe, Middle East, and Africa

W Select *Contact Us* at www.utcssecurityproducts.eu

Australia

E security.tech.support@interlogix.com.au
