

# TVRMobile 3.0.2 Release Notes

P/N 1073445-EN • REV B • ISS 19JUL18

## Introduction

This is the TVRMobile 3.0.2 Release Notes with additional information not covered in the user manual. For the latest information on the TVRMobile 3.0.2 Release Notes, please visit:

Americas: <http://www.interlogix.com/videoupgrades>

EMEA: [www.firesecurityproducts.com](http://www.firesecurityproducts.com).

Australia: [www.utcfs.com.au](http://www.utcfs.com.au)

## Summary of bugs fixed

- Fixed an issue with the Android app crashing.
- Fixed an issue with iPhone X UI corruptions.
- Fixed issues with IPV6 that were causing TVRMobile not to connect.
- Fixed an issue with the camera number appearing as 0 on TVN10 in iOS.
- Fixed an issue with camera names not matching the name on the OSD in iOS
- Fixed an issue with setting push notifications in Android and iOS.

## Summary of limitations

- All devices must be re-entered when updating a tablet.
- Using push notifications requires an update to TVRMobile 3.0.
- After upgrading to 3.0, all push notifications are set to off. To continue to receive push notifications, turn them back on.
- Push notifications are not supported on series 1 cameras.
- Push notifications are not supported by TVN70.

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

**Table 1: Technical support**

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### North America

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T +1 855.286.8889

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E techsupport@interlogix.com

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W [www.interlogix.com/support](http://www.interlogix.com/support)

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### Europe, Middle East, and Africa

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W Select *Support/Contact Us* at [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

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### Australia

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E [security.tech.support@interlogix.com.au](mailto:security.tech.support@interlogix.com.au)

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W [www.utcfs.com.au](http://www.utcfs.com.au)

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