

# TruVision TVR 15HD Firmware 2.0e Release Notes

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## Introduction

This is the TruVision TVR 15HD Firmware 2.0e Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision DVR 15HD (TVR 15HD), please visit:

Americas: [www.interlogix.com/videoupgrades](http://www.interlogix.com/videoupgrades)

EMEA: [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

Australia: [www.interlogix.com.au](http://www.interlogix.com.au)

## Overview

The TVR 15HD is a full hybrid recorder that can work with standard analog, HD-TVI and IP cameras. The TVR 15HD also features the signature built-in TruVision intrusion integration functionality. Firmware 2.0 contains enhancements and a bug fix.

## Summary of key enhancements

- Support for Series 6 IP varifocal cameras, including zoom/focus.
- The download speed for downloading files from the recorder to the PC has been increased. The backup speed to backup media (such as a USB drive) stays the same.

## Known issue

- When a TVR 15HD that was previously using push notifications to TVRMobile 3.0 is updated with this firmware, the push notifications will stop working.

To receive push notifications again, the recorder will need to be restored to default settings. Remove the recorder from TVRMobile and then add it

again. Re-enable push notifications. This is a known issue of TVRMobile and will be fixed in a next version.

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

**Table 1: Technical support**

<b>North America</b>	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	<a href="http://www.interlogix.com/customer-support">www.interlogix.com/customer-support</a>
<b>Europe, Middle East, and Africa</b>	
W	Select <i>Support/Contact Us</i> at <a href="http://www.firesecurityproducts.com">www.firesecurityproducts.com</a>
<b>Australia</b>	
E	<a href="mailto:security.tech.support@interlogix.com.au">security.tech.support@interlogix.com.au</a>