



TruVision NVR 10 FW2.1n Release Notes

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Introduction

This is the TruVision NVR 10 FW2.1n Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision NVR 10 (TVN 10), please visit:

Americas: www.interlogix.com/videoupgrades

EMEA: www.firesecurityproducts.com

Australia: www.interlogix.com.au

Overview

TruVision NVR 10 (TVN 10), is a Network Video Recorder (NVR) for 4/8/16 IP cameras with a built-in PoE switch. Firmware 2.1n includes bug fixes that were found in previous firmware versions.

Bug fixes

- Fix for a password issue. In previous firmware live view was not possible when using a 16-character password.
- Fix for an issue found with push notifications to TVRMobile. Wrong camera names were shown for push notifications of VCA events.

Known issue

- When using push notifications in TVRMobile for alarm inputs of IP cameras, the wrong name for the camera is displayed. This is an issue in the Android version of TVRMobile and will be fixed in a next version.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America

T +1 855.286.8889

E techsupport@interlogix.com

W www.interlogix.com/customer-support

Europe, Middle East, and Africa

W Select *Support* at www.firesecurityproducts.com

Australia

E security.tech.support@interlogix.com.au
