TX-4200-01 Supervision using AirFX

Introduction
Interlogix is providing this information to instruct dealers on re-configuring alarm panels to assure that the panels are supervising Panic Devices with part numbers: TX-4200-01-xx. This bulletin is for users of Alarm.com AirFX Remote Toolkit.

Issue
Panic Devices (with part number TX-4200-01-xx) may be enrolled as unsupervised. If that is the case, failures of the device may go undetected. This procedure will rectify that. Dealers can re-configure alarm panels to supervise TX-4200 devices.

Procedure for Simon and Concord panels
1. Log in to the alarm.com dealer website.

Alarm.com
2. Find the customer account to edit.

Customer Account

3. Click on the AirFX Remote Toolkit.

AirFX

4. Under Sensor Settings select “Change a Sensor Group”

Change Sensor Group
5. Change the sensor group for TX-4200-01 panic sensors.

   a. Panic sensors in group 01 should be re-programmed to sensor group 00
   b. Panic sensors in group 03 should be re-programmed to sensor group 02
   c. Panic sensors in group 06 should be re-programmed to sensor group 04
   d. Panic sensors in group 07 should be re-programmed to sensor group 05

6. Press send “Send Command”

   Send Command

7. Press “OK” to update panel with new sensor groups.

   Update Panel

8. Have end user perform a sensor test on all updated sensors.