

# Important Product Security Notice

TruVision® IP PTZ Cameras

August 29, 2018



## Introduction:

Please share the important information contained in this bulletin with your Design, Installation, Service, and Purchasing personnel immediately.

## Issue:

Interlogix has been made aware of a buffer overflow vulnerability in the firmware for certain TruVision® IP PTZ cameras. The issue has been found to affect only the models listed below, and involves the potential to negatively impact functionality of the camera.

Buffer overflow vulnerabilities are typically leveraged by inputting improperly formatted data to a software interface that does not adequately format the data before processing it. There are no known public instances of this vulnerability being leveraged, but we still recommend applying the firmware upgrade as soon as possible as a precaution.

## Affected Products & Solution:

**Interlogix has updated firmware versions available for the TruVision IP PTZ cameras that address this potential vulnerability.**

Interlogix strongly recommends an immediate firmware upgrade for all affected IP PTZ cameras. Additionally, please continue to exercise network security best practices for all network –based devices.

Licensed TruVision Navigator users: please use the Firmware Upgrade function in the integrated Device Manager to verify that you have the latest version of firmware for these cameras and all TruVision devices in your system.

The table below lists each model of TruVision IP camera affected and a link to the applicable firmware update which addresses the issue. The firmware is available for immediate download.

<b>TruVision IP Compact PTZ Cameras</b>	
TVP-5101	<a href="https://static.interlogix.com/library/ip-compact-ptz_v10.0_fp5.zip">https://static.interlogix.com/library/ip-compact-ptz_v10.0_fp5.zip</a>
TVP-5102	
TVP-5103	
<b>TruVision IP PTZ Cameras</b>	
TVP-5104	<a href="https://static.interlogix.com/library/s5_ip_ptz_v12.0_fp8.zip">https://static.interlogix.com/library/s5_ip_ptz_v12.0_fp8.zip</a>
TVP-5105	

## Contacting Support:

**Technical Support**  
Tel +1.855.286.8889  
[techsupport@interlogix.com](mailto:techsupport@interlogix.com)

**Customer Service**  
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[RMA@interlogix.com](mailto:RMA@interlogix.com)

We greatly appreciate your business and understanding that updating firmware is critical to mitigating potential cybersecurity risks.

Interlogix, Product Management